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SAFETY INSTRUCTIONS

- **Never attempt to repair your CPAP or bi-level unit**
 - Your unit is a medical equipment and needs to be worked on by a professional. If you are renting this equipment, please call Guardian Sleep Medical and your unit will be replaced.
 - If you have purchased the unit, please contact Guardian Sleep Medical for assistance in getting it repaired. Your PAP unit has a 2-year warranty.
- **Never immerse the CPAP or bi-level unit in water**
 - Never try to clean the unit by placing it in water.
 - Your pap equipment has electrical components that will get damaged and this could create a shock next time it is plugged into an electrical outlet.
- **Never plug equipment if it is wet or damp**
 - Moisture increases the potential of electrical shock.
- **Never plug your unit into an electrical outlet if there is a major appliance connected already**
 - Plug your unit into an electrical outlet that is NOT being used to supply electricity to other major appliances. If you need to use the same outlet that is shared by other equipment, DO NOT use it at the same time.
- **Do not use your unit with an extension cord**
- **If you use pap equipment with oxygen bleed in, always:**
 - Turn on CPAP machine first, then oxygen equipment
 - Oxygen equipment must be turned off first, then CPAP machine can be turned off.

CONTINUANCE OF SERVICES

Our patient's satisfaction is our Number One Priority.

We pledge to provide you the following:

- **2-year warranty** on pap unit and humidifier. We will honor the full manufacturer's guarantee on the equipment and/or accessories.
- **48 hour** turnaround time from the time we receive any new order from your physician to change your mask style, pressure adjustment, or add any other accessories to your kit.
- We will call you to remind you that your accessories/supplies are due for replacement every 3 months.